

North Cumbria Integrated Care signs 10-year contract with Alcidion for Miya Precision EPR Platform

North Cumbria Integrated Care NHS Foundation Trust (NCIC) has signed a long-term agreement for use of the Alcidion Miya Precision platform, to provide an electronic patient record (EPR) for the trust. The trust joins two others in the region delivering benefits for patient care with the support of technology from Alcidion.

The modular EPR will enhance digital maturity and support clinicians as they deliver high quality, safe patient care.

Intuitive design, ease of use and interoperability with specialist systems that NCIC wishes to retain, are key benefits recognised by the trust's EPR evaluation team. The full Miya Precision EPR will enable mobile working, streamline patient flow, support clinical decision-making processes and provide clinicians with real-time access to a unified patient record.

Dr Adrian Clements, Executive Medical Director, for North Cumbria Integrated Care NHS Foundation Trust, said: "Our partnership with Alcidion and the introduction of the Miya Precision EPR platform marks a significant step forward in transforming how we deliver patient care at NCIC. This innovative, user-friendly system will streamline workflows, reduce duplication, and provide our teams with the tools they need to focus on what matters most – our patients. By integrating cutting-edge technology, we are not just keeping pace with modern healthcare, but setting a standard for safer, smarter, and more efficient care delivery."

The Miya Precision EPR will support care delivery across emergency, inpatient and outpatient services. Clinical workflows will be complemented by the availability of a real-time patient flow management capability and extensive clinical documentation functionality that is designed to support all clinical roles in documenting patient care.

The use of the cloud-hosted, web-based solution will be extended through the provision of a smartphone based mobile app that will provide care teams with access to the full patient record wherever and whenever needed.

This agreement will extend Alcidion's footprint in the North East North Cumbria region, with Northumbria Healthcare NHS Foundation Trust currently using the Miya Precision Patient Administration System (PAS) module, and South Tees Hospitals NHS Foundation Trust using the EPR platform.

NCIC provides hospital and community health services to approximately half a million people. It is responsible for delivering around 70 acute and community services across 15 main locations, supported by more than 6,500 employees. EPR infrastructure is expected to be of critical importance to patient flow, safety and clinical outcomes across the diverse trust.

The contract follows a July 2024 announcement in which NCIC named Alcidion as preferred bidder for its EPR.

Alcidion CEO and MD, Kate Quirke, said: "Securing this long-term contract with North Cumbria Integrated Care is a significant step for the trust and demonstrates the value a modern, modular EPR platform can bring to healthcare systems. Miya Precision has a strong reputation for supporting clinicians to digitise their workflows and improve care outcomes for patients, and we are excited to deliver this for NCIC. For Alcidion, this contract represents a key milestone in our efforts to support major healthcare providers with market-leading digital health solutions. The emergence of smarter, more focused electronic patient record infrastructure is being widely accepted as an essential part

of clinical workflow and patient care, globally, and we remain committed to continuous improvement and world-class innovation in this space.”

ENDS

Notes to editors

About North Cumbria Integrated Care NHS Foundation Trust

North Cumbria Integrated Care NHS Foundation Trust (NCIC) is part of the North East and North Cumbria Integrated Care System. It provides hospital and community health services to a population of around half a million people and is responsible for delivering over 70 services across 15 main locations; employing over 6,700 members of staff. NCIC was established on 1st October 2019, following the merger of Cumbria Partnership NHS Foundation Trust and North Cumbria University Hospitals NHS Trust. The estate consists of two acute care hospitals, eight community-based hospitals, eight Integrated Care Communities (ICC) and a number of support staff locations over a large geographical footprint, working collaboratively with primary care networks, including 39 general practices and an out of hours GP service.

About Alcidion

Alcidion Group Limited (Alcidion) has a simple purpose, that is, to transform healthcare with proactive, smart, intuitive technology solutions that improve the efficiency and quality of patient care in healthcare organisations, worldwide.

Alcidion offers a complementary set of software products and technical services that create a unique offering in the global healthcare market. Based on the flagship product, Miya Precision, the solutions aggregate meaningful information to centralised dashboards, support interoperability, facilitate communication and task management in clinical and operational settings and deliver clinical decision support at the point of care; all in support of Alcidion’s mission to improve patient outcomes.

Since listing on the ASX in 2011, Alcidion has acquired multiple healthcare IT companies and expanded its foothold in the UK, Australia, and New Zealand to now service over 400 hospitals and 87 healthcare organisations, with further geographical expansion planned.

With over 20 years of healthcare experience, Alcidion brings together the very best in technology and market knowledge to deliver solutions that make healthcare better for everyone.

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